



Helping Others with comPassion and Empathy - H.O.P.E.

Urgent News Release #6

Richland County Health & Human Services

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RICHLAND COUNTY PUBLIC HEALTH HAS REACHED COVID-19 CONTACT TRACING CAPACITY

Richland Center, WI: Richland County Health and Human Services Director, Tracy Thorsen announced that Public Health continues to prioritize contacting cases and contacts at highest risk, however due to record high numbers of COVID-19 cases over the past seven days, has reached capacity. It is important that the public knows that some cases and contacts may not receive a phone call at this time. For this reason, we ask that any newly diagnosed person with COVID-19 begin to isolate themselves immediately and go to the Richland County COVID-19 webpage at <https://covid.co.richland.wi.us/if-you-are-sick-or-have-been-exposed/> in order to receive isolation guidance.

Cases should also personally notify anyone they have had close contact with about their positive COVID-19 test result, direct their contacts to quarantine, and follow the directions on the website. This notification should be shared with any person in contact with the positive case while they had symptoms AND during the 48 hours before symptoms developed.

**To clarify, those who are tested WILL receive their results from a testing site or healthcare provider, but our department may not call you to complete an investigation.*